GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2091
ANSWERED ON:13.03.2008
CONGESTION IN MAJOR RAILWAY STATIONS
Kharventhan Shri Salarapatty Kuppusamy

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways are aware that there are huge congestion in the major railway stations in the country;

(b) if so, the names of stations which are affected due to congestion;

(c) whether the Railways have taken any steps to ease the congestion in those stations;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI R. VELU)

(a)to(e): A Statement is attached.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 2091 BY SHRI S. K. KHARVENTHAN TO BE ANSWERED IN LOK SABHA ON 13.03.2008 REGARDING CONGESTION IN MAJOR RAILWAY STATIONS.

(a)&(b): The Railway Stations are identified and classified on the basis of passenger earnings and not on the basis of congestion which is not quantifiable.During festival and other holiday seasons there is a lot of rush of passengers.Also during peak rush traffic hours the suburban stations also have lot of rush.

(c)to(e): As part of station improvement, Railways execute various works aimed at decongesting the stations, such as widening and extension of platforms, remodeling of station building, expansion of circulating areas, augmentation of foot-over-brige, construction of sub-ways etc., which is an ongoing process. Besides, following steps have been taken by Railways to decongest the Railway Stations:

1. Running of trains have been rationalised so as to achieve the objectives of automatic dispersal ofpassengers as under:-

(i) Special trains are introduced touching only one terminal point so as to avoid rush at all the terminals in the same area.

(ii) Similarly certain trains have been rescheduled in such a manner that they do not pass through all the terminals in the same city.

(iii) In trains in which there is a lot of rush, these are being originated from end platforms so as to avoid passengers using the foot-over-bridges.

2. Railways have undertaken an exercise for converting 24 existing major stations into World Class stations.This apart from improving amenities will also paln to decongest stations by segregating arrival and departure of concourse, etc.

3. Generally, the presence of beggars, urchins, hawkers and vendors makes the platforms overcrowded.Drivers are launched from time to time to remove them from the platforms.

4. Haphazard stacking of parcels/packages at platforms too hinders the free movement of passengers.Instructions are issued from time to time to the Station Managers/Supervisors to ensure proper stacking of parcel consignments.

5. Ensuring placement of trains at platforms in such a fashion that the dispersal of passenger becomes smooth.Such problems are also addressed during the regular review of time tables.

6. Modern security gadgets like Closed Circuit Televisions are being installed to monitor the crowd management.

7. Presence of Railway Protection Force / Government Railway Police staff at important stations has been augmented.